

After-Action Report (AAR) Services

Tidal Basin's AAR services are based on a layered methodology of data collection, workshops, and interviews to share lessons learned and collaboratively document corrective actions. Our operational knowledge of public health, public safety, and emergency management best practices combined with our real-world experience allows us to formulate comprehensive and actionable Improvement Plans (IPs).

Our AAR experience includes COVID-19 response, hurricanes, the presidential travel policy/first amendment protests at airports, power outages and storms, critical utility interruptions, more than 40 post-disaster AARs for FEMA, and National Special Security Events (NSSE) in the National Capital Region (NCR).



When crafting your AAR, the Tidal Basin team will work closely with you to:



Ensure lessons learned are effectively captured and preparedness efforts are enhanced.



Provide on-site or virtual coordination, collaboration, and communication as rapidly and continuously as necessary to achieve the desired result.



Leverage our proven, iterative three-step approach to gathering the necessary data, engaging relevant stakeholders, and synthesizing information into an actionable AAR that addresses the needs of crosscutting, multiagency, multidisciplinary emergency management activities.



Efficiently conduct stakeholder interviews and utilize survey tools to collect data, and provide well-informed assessments, analysis and recommendations.



Facilitate interviews and focus groups to gain an understanding of an event and its effects.



Preparedness



Response



Recovery



Mitigation



After-Action Report (AAR) Experience

The following is a partial listing of the satisfied organizations, governments, and communities we have supported. We encourage you to contact them if you are considering our services to discover how we helped develop their AARs. Upon request, we can also provide you with references specifically related to your particular effort.

CLIENT OR ENTITY	DESCRIPTION OF PROJECT
Oregon Association of Hospitals and Health System (OAHHS) / Oregon Research and Education Foundation (OREF)	COVID-19 After-Action Report (AAR)
Michigan State Police – Emergency Management and Homeland Security Division (MSP EMHSD)	COVID-19 After-Action Report (AAR) and Improvement Plan (IP); Pandemic Response and Recovery Planning Updates and Toolkit Development
Calvert County, MD	COVID-19 After-Action Report (AAR)
Hawaii Emergency Management Agency	COVID-19 After-Action Report (AAR)
Transportation Research Board (TRB), ACRP	Synthesis Development
Northern Virginia Emergency Response System (NVERS)	Planning, Training, Exercises, and AAR Development (Phase I and Phase II)
Tennessee Governor Lee’s Office / A Roadmap to Resilience	Gap analysis study assessing the state’s emergency management and homeland security programs
Ramsey County, MN – Emergency Management & Homeland Security (EMHS)	COVID-19 After-Action Report (AAR) and Improvement Plan (IP)

For more information on our program support, contact Tidal Basin today.



Michelle Burnett,
CBCP, CEM, CFM
Assistant Vice President –
Resilience, Mitigation and Policy
michelle.burnett@tidalbasingroup.com