

**Preparedness****Response****Recovery****Mitigation**

Emergency Response

Responding to an emergency or disaster requires urgency, strategy, and immediate action to gain control of the situation quickly. Many communities have just minutes to take action against the threat they are up against, whether it's a hurricane, a tropical storm, a flood, or other disaster.

Tidal Basin's team of experts have firsthand experience supporting and responding to emergencies of every kind. Our response team is ready to deploy at a moment's notice, supporting local emergency managers, state operations and officials, and most importantly, the residents and visitors of the affected communities. We understand the importance of the various components of emergency response, such as proper program management and support, disaster case management, staff augmentation, Emergency Operations Center (EOC) support, damage assessments and inspections, and debris management and monitoring.

Strategic support and knowledge

Tidal Basin works with you to help expand on your response efforts. We fill in where you need us – managing and providing your response personnel with the staff, equipment and support needed. Operating as an extension of your team, our experienced emergency managers, retired FEMA alumni, debris monitoring experts, and ex-state and county officials have the knowledge and skillsets to respond as soon as the need arises.

Our goal is to help bring resilience back to communities as quickly and efficiently as possible.

Emergency Response

Incident Commander

Tidal Basin's Emergency Response Services include:

Debris Management and Monitoring

Tidal Basin deploys a highly qualified team of emergency management experts experienced in debris management and disaster recovery operations. We are operational and ready to assist communities within 24 hours of notification. Assessing and managing debris according to FEMA guidance ensures consistency and compliance, supporting the design of effective debris management plans. Our team leads and assists managing large-scale debris removal operations – putting the safety of affected communities first.



Disaster Case Management (DCM)

While FEMA provides disaster case management guidelines and support, sometimes states and counties require additional personnel to handle the disaster at hand. Tidal Basin can help with this. Our team understands the urgency for members of a community to return home. We manage the intake process, assist with the tools and requirements to receive support, and follow through to case closeout once individuals are back in their homes.

Shelter Support

Temporary housing is a pressing need as thousands are displaced following a disaster. Many community members are not able to return to their homes due to damage caused by flooding, debris, or power outages. As evacuation centers close, some residents may return home, while many will not. Available resources may consist of post-storm shelters managed by the American Red Cross and other organizations. The intake and tracking process at these shelters can be difficult while community efforts are focused on search and rescue, medical responses, and assessing immediate damages. During this time, coordination of shelter residents and staff is integral as these numbers are reported to the state. Tidal Basin manages these programs by supporting states with their sheltering processes and intake management to lessen the burden of their emergency response staff. Our goal is to help track the residents and visitors of a community, ensuring everyone is accounted for and most importantly, safe.

Staff Augmentation and Emergency Operations Center (EOC) Support

Tidal Basin provides communities with emergency management, emergency planning, Emergency Operations Center (EOC) operations and Emergency Support Functions (ESF) to better support emergency response efforts. We provide experts when and where you need them – sometimes to fill gaps or to relieve current team members. Our services are scalable to provide the appropriate resources throughout the duration of an incident, and we take into consideration the National Incident Management System (NIMS) framework when developing or supporting an EOC.

For more information on our program support, contact us today.



Carlos J. Castillo, CEM
Senior Vice President,
Chief Development Officer
ccastillo@tidalbasin.rphc.com



Charles (Chuck) Parker
Operations Director
cparker@tidalbasin.rphc.com