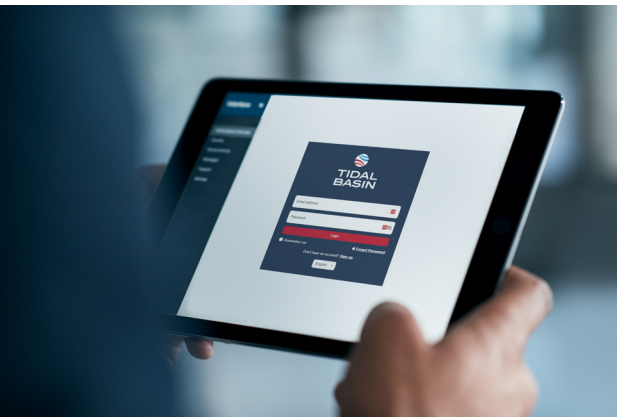


# Phoenix OneCase

Phoenix OneCase from TB Technologies is a custom, configurable, cloud-hosted application built to assist with disaster-related case management and program management needs. Because nuances exist between every program and its related projects, Phoenix OneCase empowers clients to configure a solution to meet their own individual needs. Our application is designed to support the intake, workflow, program management, and reporting requirements set forth by each and every unique situation.



**Enterprise  
Solutions**




Phoenix OneCase utilizes the Amazon Web Services (AWS) cloud and its myriad technical offerings to support a secure, scalable, flexible solution accommodating a wide range of program and project requirements.


By leveraging cloud-based solutions, TB Technologies' app reacts quickly to increases or decreases in demand and traffic, ensuring a high-quality experience for end-users, and efficient use of processing resources for clients.

# Phoenix OneCase





TIDAL  
BASIN



Applications

Applications

45

John Smith

APPLICATION ID	PROGRAM NAME	SUBMITTED	APPLICATION STATUS
1234ABCD56	State Housing Initiatives Partnership	11/01/2022	<div><div></div>In Progress</div>
5678EFGH65	State Housing Initiatives Partnership	11/21/2022	<div><div></div>Denied</div>

Showing 1 to 2 of 2 entries

Show

5

entries

Previous

1

Next

## Functional Capabilities

- Customizable for every client, from questions and labels, to styling and permissions
- Multiple programs and multiple projects available within each program
- Each project is independently configurable
- Document upload capabilities
- Text and email notification capabilities
- Historical activity tracking for auditing purposes
- Multilingual

← Apply for Assistance

TIDAL BASIN

My Registration Information

Apply for Assistance

My Application Status

Contact

Primary Applicant

APPLICANT INFORMATION

First Name

Last Name

Social Security Number

Gender Select

Ethnicity Select

Marital Status Select

☒ I am disabled

Do you require any of the following visual/audio communication assistance?

☐ Text Support ☐ Audio Support ☐ Physical Access Support

Co-Applicant

Authorized Communication

Household Composition

Income

Eligibility

Damaged Property

Other Assistance

Assets

Bank Account

Applicant Certification

Review and Submit

## Technical Capabilities and Specifications

- Hosted in AWS for a scalable, fault-tolerant technical ecosystem
- Modular architecture allows for independent scaling of components
- API-based to support integration with other systems and applications when applicable
- SonarQube and Sentry are used for code quality assurance and error and performance management to deliver a high quality user experience
- Ability to align to prescriptive FedRAMP guidelines (based on the FedRAMP moderate control baseline from NIST 800-53 rev4)

← Apply for Assistance

TIDAL BASIN

My Registration Information

Apply for Assistance

My Application Status

Contact

YOU HAVE SUCCESSFULLY COMPLETED THE APPLICATION FOR:

State Housing Initiatives Partnership

Application ID: 1234ABCD56

Print Confirmation

For more information on Phoenix OneCase or any other program support, contact us today.



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