



August 10, 2020

Craig R. McAllister; Executive Director
University of Miami
1320 South Dixie Highway
Coral Gables, FL 33146

RE: Recommendation for Tidal Basin

Whom it may concern:

The University of Miami has been working with Tidal Basin for over 10 years and they are a valued partner. I have had the pleasure of working with them for the past year, which includes completing work related Hurricane Irma, staging for Hurricane Dorian, and currently Covid-19. They have proved very knowledgeable in the navigation of the FEMA reimbursement process. The consultant that is assigned to the University is always available to us, very easy to communicate with and very knowledgeable on current events and procedures. Their senior leadership provides the same excellent service. As their client you get access to all their team members and resources. Which has been very positive for the University.

Should you have any questions, please do not hesitate to contact our office at (305) 284-3163 or at riskmanagement@miami.edu

Sincerely,

Craig McAllister

Craig R. McAllister
Executive Director | Department of Risk Management