On January 5, 2021, the U.S. Department of the Treasury launched the $25 billion Emergency Rental Assistance Program (ERAP) established by the Consolidated Appropriations Act, 2021. ERAP assists households that are unable to pay rent and utilities due to the COVID-19 pandemic.

KEY ISSUES:
ERAP is a lifeline to struggling households impacted by the coronavirus pandemic. State and local governments have been allocated unprecedented funding and must deploy this relief rapidly and efficiently to prevent a looming eviction crisis.

Governments need immediate case management solutions and grant management expertise for compliant and accurate program rollout and reporting to the federal government.

Emergency Rental Assistance payments will be made directly to States, U.S. Territories, local governments with more than 200,000 residents, the Department of Hawaiian Home Lands, and Indian tribes or the tribally designated housing entity of an Indian tribe, as applicable.

WHY TIDAL BASIN
Our team of over 2,200 full-time and on-call emergency and disaster specialists have provided federally funded program management, case management, disaster recovery grant management, and consulting services totaling over $40 billion in federal grant funding to hundreds of clients.

We specialize in the rapid deployment of federal funding through applicant-based programs, providing intake, eligibility, award coordination, file closeout, document management services, and systems solutions for billion-dollar programs. Tidal Basin’s proven team of dedicated professionals trained in case management techniques will ensure the rapid processing of ERAP assistance to protect vulnerable residents.

PROGRAM OFFERINGS

- **Case Management**
- **Call Center Services**
- **Systems Solutions**
- **Closeout Services**
- **Payment Processing**
- **Federal Grants Management and Compliance**
OVERVIEW
Tidal Basin is a leader in emergency management and disaster recovery with comprehensive knowledge and experience in the areas of preparedness, response, recovery and mitigation program and grant funding management.

Our team has stood up operations for large-scale COVID-19 recovery programs and have made adjustments to ongoing engagements in response to the pandemic. This experience is invaluable to the timely processing of applicants through the ERAP program. Our team of experts are actively providing COVID-19 related Federal program support to nine states and COVID-19 vaccine implementation planning and distribution.

DIFFERENTIATORS
- Expert policy knowledge of federal coronavirus relief funding, including Treasury, HUD, and FEMA programs.
- Experience and understanding of ERAP application and funds distribution processes
- Deep bench of experienced case managers
- Proven Rapid Response and Staffing Model

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