

# Government Support Services

**Tidal Basin was built on the principle that when a disaster strikes, communities need to be empowered to facilitate their own recovery and work to enhance future resiliency. Since 1996, our team of subject matter experts has provided counsel and surge staff support to governments and communities at their greatest times of need. We work side-by-side with your team to provide a comprehensive range of services and customized approaches to manage your preparedness, response, recovery, and mitigation needs.**

## **Support to Government Emergency Management**

Tidal Basin's experience supporting government emergency management agencies includes:

- Preparedness
- Staff augmentation
- Rapid response
- Developing and implementing hazard mitigation programs
- Managing disaster recovery and grants management efforts
- Administering disaster-related housing programs
- Assisting disaster survivors and local governments with navigating through the full disaster lifecycle

Our team has provided a full range of portfolio management, emergency management, and grants management services for federally funded programs with FEMA, HUD, U.S. Treasury and other funding streams, as well as software integration support to numerous state, local, territorial, and tribal governments including Alaska, California, Colorado, Florida, Georgia, Hawaii, Michigan, New Mexico, New York, Puerto Rico, Tennessee, and the U.S. Virgin Islands. We provide high-quality, efficient and effective programs that can be sustained long after our contractual relationship has ended.

Tidal Basin delivers a comprehensive, coordinated approach to preparedness, response, recovery, and mitigation. Our broad range of program expertise allows us to respond to your immediate needs with strategies that optimize both resiliency and financial outcomes. Our unique and innovative centralized support model allows us to employ our proprietary Shared Resources Center to efficiently and cost-effectively support your federal grants management programs.



**Preparedness**



**Response**



**Recovery**



**Mitigation**



# Helping to build back stronger



## Preparedness

A leader in the field of preparedness planning and analysis, our reputation is based on strategic thinking and effective management of the national preparedness system. The Tidal Basin team provides expert preparedness services through custom-tailored capability and program assessments, deliberate and crisis action planning, training, exercises, and after-action reporting.



## Staff Augmentation

We know that governments face complex operational requirements following the impacts of large-scale disasters. Response and recovery efforts place a tremendous amount of pressure upon governmental emergency management agencies and their partners to support the rapidly expanding and ever-changing arena of federal and local response and recovery demands. Tidal Basin maintains a team of professionals with up-to-date program knowledge to help fill any gaps that may arise. We can provide staff to support operations in your Emergency Operations Center (EOC) as well as for a wide range of recovery programs.



## Hazard Mitigation

The Tidal Basin team has worked alongside government and local jurisdictions for decades, providing strategic, tactical, and hands-on experience implementing FEMA's Hazard Mitigation Assistance (HMA) programs. Our staff includes a former FEMA Hazard Mitigation Branch Chief and five former State Hazard Mitigation Officers (SHMOs). Tidal Basin is currently the primary Hazard Mitigation contractor for the states of New York, Alaska, and Hawaii, successfully implementing acquisitions, elevations, infrastructure projects, greenspace development, wetland restoration, and more.



## Recovery

Tidal Basin's disaster recovery professionals are uniquely familiar with the policies, procedures, and requirements associated with providing disaster recovery and portfolio and grants management

services related to FEMA, HUD, DOT, and other funding sources, including those authorized under the CARES Act. Our team has practical experience overseeing local and federal response and recovery efforts, supporting successful disaster recovery initiatives from some of the largest disaster impacts across the country.



## CDBG, CDBG-DR, CDBG-MIT

Our experienced team of Community Development Block Grant subject matter experts are located across all HUD funding streams, with a concentration on CDBG, CDBG-Disaster Recovery (CDBG-DR) and CDBG-Mitigation (CDBG-MIT). We're ready to support governments at all levels – from response through long-term recovery, with a focus on building resilience. Working side-by-side with local governments, Tidal Basin manages all aspects of housing, infrastructure, economic revitalization, public service, disaster recovery and mitigation program design and implementation. This includes action plans, training and technical assistance, subrecipient management, program and grants management, construction oversight and inspections, and project closeout. Our focus is to accelerate your recovery while ensuring impactful and federally-compliant programs.



## Disaster Response, Housing

Tidal Basin provides FEMA with nationwide housing inspection services to assess federally declared disaster-related damage, assisting the government with determining federal aid for disaster survivors. Our team consists of highly experienced housing subject matter experts, trained FEMA inspectors, program managers, and field personnel, enhanced by a flexible response system that enables us to scale office and field staff on demand. We've developed customized applications to support program management and data transference from the field to FEMA, seamlessly connecting FEMA ACE-4 and NEMIS systems. Tidal Basin has designed and implemented numerous technologies that enable an efficient and comprehensive response to accomplish FEMA's goals. Our processes are tested and support just-in-time (JIT) delivery.



# Tidal Basin's emergency management experience spans states, local municipalities, agencies and more

## New York State Division of Homeland Security and Emergency Services (NYS DHSES)

Since 2004, Tidal Basin has provided technical assistance and program management to support recovery operations, including state hazard mitigation plan updates, FEMA PA and HMGP program management, and disaster closeout assistance. We are currently supporting the state's federal grants management related to its COVID-19 response, and our team continues to support and inform the state's finance division in their funding distribution strategies and in identifying additional PA-eligible projects related to past disasters.

Tidal Basin managed the development of more than 1,200 HMGP project applications to include technical support to state agencies and local jurisdictions on behalf of NYS DHSES after Superstorm Sandy. Projects included generators and microgrids, stream gauge installation, flood walls and floodgates, levees, bulkheads and berms, dam rehabilitation, infrastructure retrofits, electrical and mechanical elevations, green infrastructure projects, stormwater management and drainage projects, bridge reconstruction, wind retrofits, and underground electrical burial.

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## State of Alaska

Tidal Basin has supported the State of Alaska since 2011 with services such as: technical assistance, staffing and program management support for disaster recovery operations, state-run IA efforts, disaster closeout assistance, and state hazard mitigation plan update efforts. We provided staff for registering, planning, verifying and estimating damages, applicant case management, and all aspects of FEMA PA program office, field operations, and administration. Our team supported HMGP application development for all project types, including but not limited to: seismic structural/non-structural retrofits, acquisition/demolition, elevations, erosion and flood control, and generators.

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## State of Hawaii

Since 2014, Tidal Basin has provided support staff and a State Hazard Mitigation Officer (SHMO) who act on behalf of the Hawaii Emergency Management Agency (HIEMA). These individuals work hand-in-hand with subrecipients and guide them through the FEMA PA Program and New Delivery Model (FEMA Grants Portal). Our team provided technical support to HIEMA and local communities to develop approximately 100 HMGP and Pre-Disaster Mitigation (PDM) applications. Additionally, Tidal Basin provides technical assistance on both the 404 HMGP Program and CDBG processes, with more than \$33.3 million in PA funds obligated to date and additional funding pending.

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## State of Michigan

Tidal Basin conducted a statewide Threat, Hazard Identification and Risk Analysis (THIRA) to submit the FEMA-required Stakeholder Preparedness Report (SPR) and, in the process, developed a comprehensive strategic plan for the state. Tidal Basin conducted a series of workshops to solicit feedback and build a statewide Emergency Management and Homeland Security Strategic Plan that will guide future investments.

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# Government Support Services



Tidal Basin's team consists of more than 1,500 consultants with expertise ranging from emergency management planning to hazard mitigation, housing, and other disaster-related disciplines. **We are here to help. Contact us today.**



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