

# Services to the Healthcare Industry

**At Tidal Basin, we believe that all healthcare organizations and institutions should have access to a superior all-hazards emergency management program. A unique blend of clinical and preparedness expertise allows our solutions to influence the entire healthcare delivery life cycle, ensuring regulatory compliance while increasing overall safety and satisfaction.**

The full breadth of our services allow healthcare facilities to sustain their mission as well as respond to potential patient surges with confidence.

#### **Planning services include:**

- Gap Analysis
- Emergency Operations Plans (EOP)
- Continuity of Operations Plans (COOP)
- Community Needs Assessments

#### **Homeland Security Exercise and Evaluation Program (HSEEP) Training and Exercises**

From tabletop to full-scale emergency exercises, Tidal Basin helps our healthcare clients determine whether their emergency preparedness plans will be successful during real-world events, with the goal of exposing weaknesses to inspire change.

#### **Compliance**

Tidal Basin's preparedness experts are skilled at assessing compliance with all healthcare

regulations, specifically those tied to the Environment of Care and to the regulatory environment of the Centers for Medicaid and Medicare Services, The Joint Commission, and/or the Det Norske Veritas (DNV) accreditation.

#### **Financial Recovery Post-Disaster**

Our ultimate goal is to help healthcare facilities and organizations return to operating status as quickly as possible, optimizing their financial recovery. Tidal Basin works with for-profit and not-for-profit healthcare facilities, public health departments, and hospitals to help navigate the complicated disaster recovery process.

#### **Insurance Reimbursement**

Tidal Basin employs a holistic approach in the healthcare industry. We combine services to address the property insurance and FEMA portions of disaster recovery into one comprehensive financial strategy that helps communities recuperate all eligible costs. Our unwavering client advocacy optimizes the funding available from both insurance policies and FEMA grant programs, resulting in the best solutions available.



Preparedness



Response



Recovery



Mitigation

# Building resiliency in the healthcare industry

## Who we've helped

### Palmetto General Hospital Miami, Florida

Tidal Basin delivered a large full-scale exercise that tested the hospital's ability to meet a surge of critical care patients. In addition, we expanded the hospital's ability to coordinate with their external partners, such as the Hialeah Fire Department as well as other Miami-area hospitals.

### University of Texas, MD Anderson Cancer Treatment & Research Hospital Houston, Texas

The Tidal Basin team worked with MD Anderson to recover millions of dollars of federal grant funding to reimburse the costs of emergency preparation undertaken before Hurricane Harvey made landfall.



### Community Hospital of Long Beach Long Beach, California

Tidal Basin provided disaster mitigation planning, assisting in the development of a hazard mitigation grant application that helped

implement seismic retrofitting of the facility as required by state law.

### Staten Island University Hospital - North Shore Staten Island, New York

Tidal Basin provided Hazard Mitigation Grant Program (HMGP) planning and FEMA Public Assistance (PA) grant support to the Staten Island University Hospital System following the devastating impacts of Super Storm Sandy.



### New York University's Langone Medical Center (NYULMC) New York, New York

Tidal Basin was contracted by NYULMC following Superstorm Sandy to support the FEMA PA process. We provided policy guidance to the Medical Center's finance, purchasing, and supply chain management departments under Title 2 and Title 44 of the Code of Federal Regulations. Additionally, Tidal Basin coordinated and developed the NYULMC emergency operations and continuity of operations plans and resource guides for every NYULMC department across multiple hospital campuses.

**The Tidal Basin team did an excellent job planning and executing the evacuation workshop in a way that was engaging and informative. Our staff was energized and still talking about how great the workshop was days later.**

**Jennifer Calero**  
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**For more information on our healthcare services, contact us today.**



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